



BIRTHDAYS

Imagine a children's birthday party where we take care of the details and you enjoy celebrating with your child.

The Butchart Gardens' Private Carousel Room next to The Rose Carousel in The Children's Pavilion, is available for bookings every day.

Upon arriving at The Gardens with your party, each person receives a wrist band identifying them as the party group. Your group will be escorted to the Private Carousel Room and be able to enjoy rides on The Rose Carousel followed by a meal and birthday cake.

Each booking is for up to 2 hours, advanced bookings are required. For more information please contact us and we will be happy to assist you. groupres@butchartgardens.com or 250.652.4422 ext 320



**The
Butchart
Gardens®**

•OVER 100 YEARS IN BLOOM•
NATIONAL HISTORIC SITE OF CANADA

Children's Pavilion Birthday Room

Party Package Includes:

(For up to 10 children, 12 and under)

-  Exclusive use of the Private Carousel Room for 2 hours, inclusive of any setup or clean up.
-  Unlimited carousel rides (first come basis)
-  Children's admission
-  Children's menu
-  Birthday cake
-  Party gift for each child attending
-  Adult admission:
For parties where the child is turning age 5 or older you will receive one complimentary adult chaperone admission for every 3 children. For parties where the child is turning age 4 or younger you will receive one complimentary adult chaperone admission for every 2 children.

\$339 plus 10% service charge and applicable tax
\$16 plus 10% service charge and applicable tax
for every additional child
(includes everything listed above)

Additional adults not counted as chaperones
qualify for a 10% discount on admission.
Advanced arrangements are required

Children's Birthday Menu

Pre-select one of the following per child

- Hot Dog
- Macaroni and Cheese
- Fresh vegetables and dip
- Cheese & crackers with fresh fruit

Served with a choice of a fruit leather bar
or potato chips and a choice of beverage.

Birthday Cake Choices

- Chocolate
- Vanilla

Each cake is decorated by our professional pastry
team with a personalized birthday message.

Menu and cake decisions are required 3 business
days in advance.

Adult menu options available.
Advanced arrangements are required.

Contact Information

Phone: 250.652.4422 and ask for Group Services
Email: groupres@butchartgardens.com
butchartgardens.com/carousel



Policies & Guidelines

Availability

The Children's Pavilion Carousel Room is available for booking daily. Each booking is for 2 hours. This includes any setup/cleanup time, or decorating time prior to the party starting. All parties must conclude by The Gardens regular closing hours (subject to special blackout dates). Please contact our Group Services department for available times and more details.

Booking and Deposit

Please contact our Group Services department at least 5 business days in advance to make a party reservation. A signed contract and \$250 deposit is required to confirm the party reservation.

Cancellation

For all party cancellations we require notice by fax (250-652-3883), email, or in writing. You will receive a cancellation confirmation in return. Cancellation of a party reservation 15 days or more prior to the booked time will be accepted without a cancellation fee. If the reservation is prepaid, a full refund will be issued.

If the party reservation is cancelled between 14 days and 4 business days prior to the booked time, the full deposit amount of \$250 will be retained.

If the party reservation is cancelled 3 business days or fewer prior to the booked time, full payment is required. The payment is based on the guaranteed number in your party.

Party Size Confirmation

We require the number of guests attending your event at the time of booking, with a final guaranteed number 3 business days prior. If a guaranteed number has not been received, the billing will be prepared for the number of persons for which the group was originally booked, or the attendance, whichever is greater.

If the number of people is increased any time after the original booking we will do our utmost to accommodate, subject to available seats and services.

Payment

The balance of payment for your event, including all additional services requested, is due 3 business days in advance of your party.

Payment methods accepted: cash, debit card, traveler's cheque, Visa and MasterCard.

Safety

The safety of our visitors and staff is of paramount importance to The Butchart Gardens and all special requests will be considered with this in mind. Staff trained in emergency first aid response will be present at all times.

Carousel Rules

Adults must familiarize themselves with applicable carousel riding rules prior to riding.

Audiovisual, Decorations and Entertainment

The Children's Pavilion birthday room has limited audio capabilities available. Supervised use of this equipment is available throughout the duration of your reservation. Please contact our Group Services department for more details.

All decorations and signage must be free standing and confined to the party room. Signage or decorations may not be attached to any walls, ceilings, plant material, trees or other Gardens' property. All party set up and clean up will be supervised by The Gardens staff.

Any external entertainers must be approved by The Gardens at the time of booking. We would be pleased to assist you with ideas and suggestions.

Damages

You are responsible for any damages to The Gardens' property by your guests, agents or independent contractors acting on your behalf.

Allergies

In the event any members of your party have food allergies, you must inform us of the names and the nature of their allergies and you will be responsible for identifying them on the day of your party. Any necessary dietary substitutions must be communicated in writing a minimum of 3 business days prior to the reservation.

We endeavor to comply with all allergy requests; however, under certain circumstances we are unable to guarantee allergen-free food. Please contact our Group Service department for more information.

Height requirements

A minimum height of 107cm (42 inches) is required for any child to ride the carousel without direct assistance by an adult.

Any child under this height requirement may ride, providing an adult holds the child in place throughout the duration of the ride.

Please refrain from the following activities while visiting The Gardens.

- Throwing, catching or kicking games, running or jogging.
- Wheeled-shoes, rollerblades, bicycles, scooters, Segways, skateboards or other recreational wheeled devices.
- Use of kites or drones.
- Loud music or unauthorized musical performances.
- Costumes of any sort.
- Use of selfie sticks.

NAME: _____

SIGNATURE: _____



Garden Etiquette

Our Garden Etiquette ensures the enjoyment and safety of visitors and provides a tranquil atmosphere for all while visiting The Butchart Gardens. We reserve the right to deny entry or remove any person(s) acting in contravention of these rules. Thank you for your cooperation.

- All persons on Butchart Gardens' property must follow the direction of staff.
- **SELFIE STICKS ARE NOT PERMITTED.** Photography is welcome, but should not interfere with the enjoyment of other visitors; do not block pathways with tripods.
- Smoking or Vaping is not permitted anywhere on the premises.
- Visitors must conduct themselves in a respectful manner; obscene language or clothing, abusive behaviour or violence will not be tolerated and may result in removal from The Gardens.
- Youths and children must be supervised.
- By pre-arrangement through our Group Services Department, chaperones responsible for the care and control of child and youth groups may be provided with complimentary admission.
- Wheelchairs and children's strollers are available for a small refundable deposit at the Information Centre; do not mistreat or use these items for any other purpose.
- Visitors with wider than average wheelchairs, mobility scooters, or strollers must be patient and use extra caution as certain areas may not be easily accessible.
- Costumes/Cosplay of any type, including historic or period dress, masks or attire that may create a distraction are not permitted as they could be mistaken for entertainers or interpreters hired by The Gardens and could detract from the experience of other visitors. Insurance and security considerations require strict adherence to this policy.
- Wedding parties, wedding photos, ceremonies or clothing resembling wedding attire are not permitted in The Gardens, except as authorized during our Wedding Season, January 15 – March 15.
- Quiet voices are expected in all areas of The Gardens.
- Please stay on paths and be respectful of our plants; do not step in flower beds, pick flowers or fruit.
- No alcohol is allowed on the premises; our restaurants will be pleased to serve you.
- Only B.C. Certified Guide & Service dogs permitted in restaurants and Seed & Gift Store.
- Pets are not permitted inside The Gardens December 1 – January 6 between 3:00pm and 8:00pm. At all other times of the year pets are welcome to visit provided they are on a short leash (4ft. maximum, no retractable leashes), and under control at all times. Owners are required to clean up after them.

The following are prohibited while visiting The Gardens,

- Throwing, catching or kicking games, running or jogging.
- Wheeled-shoes, rollerblades, bicycles, scooters, skateboards or other wheeled recreational devices.
- Segways.
- Use of drones or kites.
- Music or unauthorized musical performances.
- Use of flashes for photographing or filming our Firework Shows.
- Distribution of any outside literature.
- Dispersal of ashes.
- Use of BBQ's of any kind.

The Butchart Gardens