

Date posted: May 23, 2025

The Butchart Gardens is looking for an individual to fill the following position:

DEPARTMENT: The Blue Poppy Restaurant

POSITION: GELATERIA ASSISTANT SUPERVISOR

The Gelateria is looking for a candidate to fill the position of Gelateria Assistant Supervisor. The successful candidate, working with the management team of The Blue Poppy Restaurant, is responsible for coaching & leading all staff to serve the guests of The Gelateria and its outlets in a genuinely friendly, prompt, & professional manner.

The successful candidate, working with the management team of The Blue Poppy Restaurant, will be required to:

- Provide courteous, professional, friendly and prompt service to our visitors
- Ensure adherence to established Gardens service standards policies and procedures
- Foster an environment of personal growth and team spirit
- Assist with achieving cost of goods projections
- Provide leadership, motivation, and feedback to all staff members
- Inspect all aspects of their work area for safety and security daily
- With direction of the Blue Poppy management team and Gelateria Supervisor, open and close The Gelateria, The Poppy Seed and Gelato Cart following existing checklists
- Assist with meeting daily and monthly labour cost goals
- Help to create an enjoyable and productive work atmosphere for all staff in the department
- Assist with coordinating the daily staff schedule, ensuring staff levels are adequate for volume of business
- Assist with coaching and motivating staff to accomplish pre-determined tasks and goals
- Assist with monthly inventory counts

The successful candidate will possess the following qualifications:

- Food services experience is an asset, but not necessary
- An excellent understanding of how to provide exceptional customer service and a desire to constantly seek to improve our service to the visitors
- Successful completion of Food Safe required and obtaining Serving It Right would be an asset
- A good general knowledge of The Butchart Gardens and the services provided
- Excellent verbal and written communication skills
- Positive, professional, and upbeat attitude
- Ability to operate effectively and professionally under frequently changing and stressful circumstances
- A strong work ethic and an excellent past performance record in all area
- Demonstrate excellent organizational skills and attention to detail

This is a seasonal position, beginning in mid-June and ending in mid-October with the potential to extend beyond this date. Shifts will vary, and weekend and evening work is expected. Starting from \$21.66 plus gratuities, remuneration will be commensurate with the level of responsibility of the position and the qualifications of the candidate.

If you are interested in this position, please submit a cover letter and résumé to: Human Resources department, The Butchart Gardens Ltd. 800 Benvenuto Ave, Brentwood Bay BC V8M 1J8; Fax: (250) 544-4455 email:

hr@butchartgardens.com. Applications will be accepted until 5pm on Thursday, June 5, 2025.

The Butchart Gardens appreciates all applications, however, only those short listed will be notified.